Queen Elizabeth High School Ysgol Uwchradd Y Frenhines Elisabeth



Dear Parent / Guardian,

We have been informed that an individual at our school has tested positive for COVID-19. We would like to reassure you that there is no immediate cause for concern and provide you with as much information as possible.

We are working closely with Carmarthenshire County Council and NHS Wales Test, Trace, Protect (TTP), and are following all the advice and guidance provided to us.

Pupils and staff members of Year 9 in QEH School have been identified as potentially coming into close contact with the individual that has tested positive. We are requesting that pupils of Year 9 at QEH school isolate at home until provided with instruction that they are able to return to school. The TTP Team are contacting individual parents/pupils to confirm whether a period of self-isolation is required for 14 days.

If your child is required to self-isolate, everyone else in the household can continue as normal (however if your child becomes symptomatic, the whole household would then need to self-isolate).

This process of testing and contact tracing is part of the 'new normal' and where schools follow these guidelines carefully, there is no cause for alarm.

We would like to take this opportunity to remind you that if you, your child or anyone you live with, begins to display the following symptoms you must all stay at home and follow advice from Public Health Wales:

- A new continuous cough and/or
- A high temperature
- A loss of or change in your normal sense of taste or smell.

If your child becomes unwell outside of school hours, with or without any of the COVID-19 symptoms or needs to self-isolate, please report this to us by calling Delta Wellbeing on 0300 333 2222 or by emailing TTP@deltawellbeing.org.uk who will notify the school on your behalf.

During school hours and for all other health-related issues please inform your school directly.

If you or your child feels unwell and you need medical advice, please phone NHS 111 or visit their website 111.wales.nhs.uk, or call your local GP.

It is important that we all remain vigilant and maintain social distancing and continue to wash our hands frequently to prevent the spread of the virus as much as we can.

We hope that the information we've provided is reassuring and helpful during what we appreciate can be an anxious time. As always, we appreciate your continued support. If you have any questions, please do not hesitate to get in touch.

Kind regards,

Dave Williams

Acting Headteacher