Queen Elizabeth High School
Ysgol Uwchradd Y Frenhines Elisabeth

08/12/2020

Dear Parent / Guardian,

We have been informed that an individual at our school has tested positive for COVID-19. We would like to reassure you that there is no immediate cause for concern and provide you with as much information as possible.

We can confirm that no pupils or members of staff at the school have been identified as having been in close contact with the individual concerned.

We are working closely with Carmarthenshire County Council and NHS Wales Test, Trace, Protect (TTP), and are following all the advice and guidance provided to us.

This process of testing and contact tracing is part of the 'new normal' and where schools follow these guidelines carefully, there is no cause for alarm.

We would like to take this opportunity to remind you that if you, your child or anyone you live with, begins to display the following symptoms you must all stay at home and follow advice from Public Health Wales:

- A new continuous cough and/or
- A high temperature
- A loss of or change in your normal sense of taste or smell.

In the event of any further positive cases, all updates will be published on the council website

https://www.carmarthenshire.gov.wales/home/council-services/education-schools/

If your child becomes unwell outside of school hours, with or without any of the COVID-19 symptoms or needs to self-isolate, please report this to us by calling Delta Wellbeing on 0300 333 2222 or by emailing TTP@deltawellbeing.org.uk who will notify the school on your behalf.

During school hours and for all other health-related issues please inform your school directly.

If you or your child feels unwell and you need medical advice, please phone NHS 111 or visit their website 111.wales.nhs.uk, or call your local GP.

It is important that we all remain vigilant and maintain social distancing and continue to wash our hands frequently to prevent the spread of the virus as much as we can.

We hope that the information we've provided is reassuring and helpful during what we appreciate can be an anxious time. As always, we appreciate your continued support. If you have any questions, please do not hesitate to get in touch.

Mr D Williams **Acting Headteacher**